

# eCAS Call Accounting

Access business-critical information from virtually anywhere

Veramark's eCAS<sup>®</sup> software, a Web-based call accounting solution, provides the very latest in call accounting technology—all at the click of a button.

Our comprehensive reporting engine is designed to work the way you work, and deliver what you need to know—all at the click of a button. You can use it to analyze telecom expenses and team productivity, or get a more accurate idea of trunk and system utilization.



## Gain visibility into and control over telecom system

eCAS<sup>®</sup> can help to significantly reduce telecommunication expenses. This Web browser-based call accounting software is designed for organizations with VoIP or TDM switches. eCAS Call Accounting software enables organizations to collect, analyze, and report on telecom activity. A conduit to telecom cost management, eCAS enables organizations to increase personnel productivity, and control and reduce telecom operating costs. Combining the ease of point and click navigation with the control of a built-in robust reporting engine, eCAS offers all the flexibility you'll need to effectively manage your telecom system.

eCAS provides easy integration with existing technology by including features such as simplified reporting, robust import/export capability, single and multi-switch configurations, built-in SQL database engine, extensive security, system and call alerts, and an optional Online Directory module.

## Our native reporting engine is flexible and powerful

Our robust reporting engine is designed to work the way you want, and deliver what you need, when you need it. You can use it to analyze telecom expenses and team productivity, or get detailed information on trunk and system utilization. This powerful reporting engine sifts through thousands, even millions, of call records with remarkable speed. It also has extensive drill down capabilities, plus features such as VIP masking of digits—letting you protect sensitive data.

## As your needs change, eCAS reports change with you

With eCAS report templates you can include or exclude data, change column order, and re-sort information on demand. View eCAS reports online in HTML and analyze your data via hyperlinks. Generating reports couldn't be easier or more efficient, export reports as HTML or ASCII delimited text for hassle-free use in other applications such as Microsoft<sup>®</sup> Excel<sup>®</sup>.

## eCAS features:

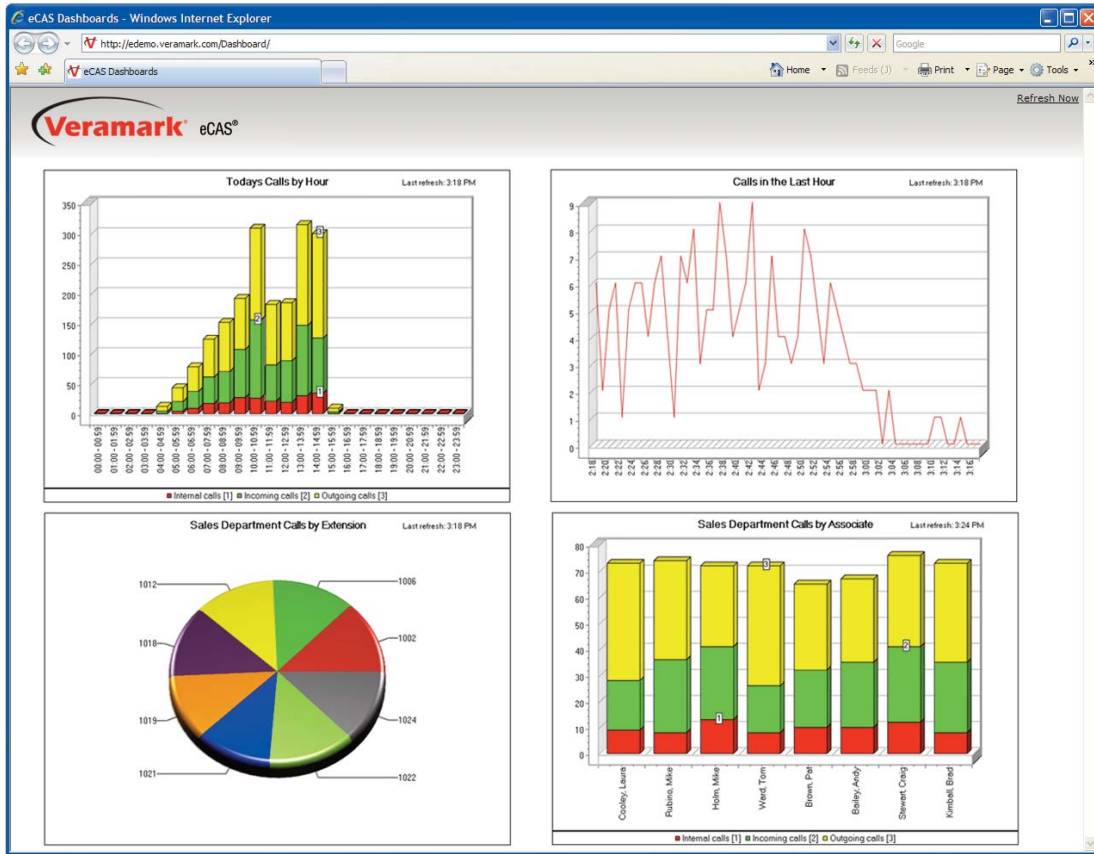
- Installs quickly and easily
- Download eCAS from the Web (upgrades/new installs)
- Dashboard feature offers 3D graphs
- Robust import/export capability
- Powerful and flexible robust reporting engine
- Easy setup wizards and context-sensitive help
- Flexible platform—tested and certified by most leading switch manufacturers
- Online Directory reflects detailed contact information, providing reliable corporate directory data
- Call and system alerts are generated when predefined conditions are detected
- Quick Search—helps you find what you need fast
- Designed for small, medium, and large businesses



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## Scalable, browser-based solution

eCAS dashboard feature delivers 3D graphs that display data real-time. At a glance, it provides a graphical representation of call patterns, calls by time of day, calls by extension, or calls by personnel—users define the primary dashboards they want to monitor.



### Get the right information, to the right people with EZ-Burst reports

Report data is easily disseminated with EZ-Burst®, eCAS' exclusive report distribution feature. EZ-Burst allows transmission of selected portions of a single report to designated individuals. This exclusive capability allows each recipient to view only the data they are authorized to see, saving time and ensuring security of sensitive information.

### Extensive switch and VoIP compatibility

Rely on eCAS to deliver accountability for your entire telecom network, whether your system is all TDM, all IP or hybrid. eCAS software is compatible with PBXs, IP-PBXs, key systems, and CENTREX from leading manufacturers, including Avaya®, Cisco Systems®, Mitel®, NEC Unified Solutions, Inc.®, Nortel Networks® and many others. The software supports both single and multi-switch environments.

### System alarms stop small problems from becoming BIG problems

eCAS monitors potential hacker activity, fraudulent use of banned numbers, and other misuses of your switch—alarms alert you so that you can take action. eCAS can notify you if call records have not been generated within your predefined schedule and when your system disk is reaching capacity.

### Anticipate and manage telecom costs

eCAS user-defined rates simplify cost management. You can assign rates based on what you need. This valuable feature lets you anticipate and manage costs, compare rates of other carriers, and bill clients. As always, you can order carrier tariffs directly from us. Either way, you can expect an accurate costing of calls, surcharges, and any mark-ups that apply.

### Call Veramark today!

Veramark markets and sells its solutions directly and through leveraged distribution channels to customers ranging from the Fortune 500®, small businesses as well as the public sector, including government agencies and the military—Comcast Corporation, HJ Heinz, Hearst Communications, FEMA, US Department of Homeland Security, the University of California San Francisco Medical Center, and other leading organizations. For additional information on Veramark products and services, visit us at [www.veramark.com](http://www.veramark.com) or call 585.383.6806.

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